
TidewaterPower EquipmentCompany



IMPORTANT HONDA DEALER NOTICE 2017

Each year all engine and equipment manufactures add more service training requirements to the retail dealer's long list of compliance regulations. It seems there is just not enough time in the year to have one or more of your service technicians off in some distant location for training. Honda understands this issue and in February of 2012 launched the TACS (Training and Certification System) – a cutting edge training website that was recently acknowledged with the prestigious MarCom Marketing and Communication award for outstanding creative achievement. This revolutionary video training concept allows the service technician to complete the required training at his or her convenience - with no travel required! All that is needed is some spare time, a computer and access to the internet. That's it - the TACS website can be accessed at any time, day or night.

Currently there are three levels of training to be completed – *Apprentice, Technician and Certified Technician* with continuous new levels being added annually. At the date of this notice all current Honda dealers should have at least one technician who has completed all 3 levels.

Your immediate attention is required due to the time sensitive nature of these compliance requirements. Any Honda account found to be negligent of the TACS required level of certification – within the specified dates – will have their Tidewater account placed on hold and will have their current Honda TACS account cancelled.

The cancelled Honda TACS account must be reinstated at the normal annual fee of \$49.95 and all required levels of training must then be completed before Honda transactions can resume.

The Honda TACS website can be accessed @ www.hondaenginestraining.com
For more information and training assistance, please contact:

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800-722-6448 ext. # 20622

